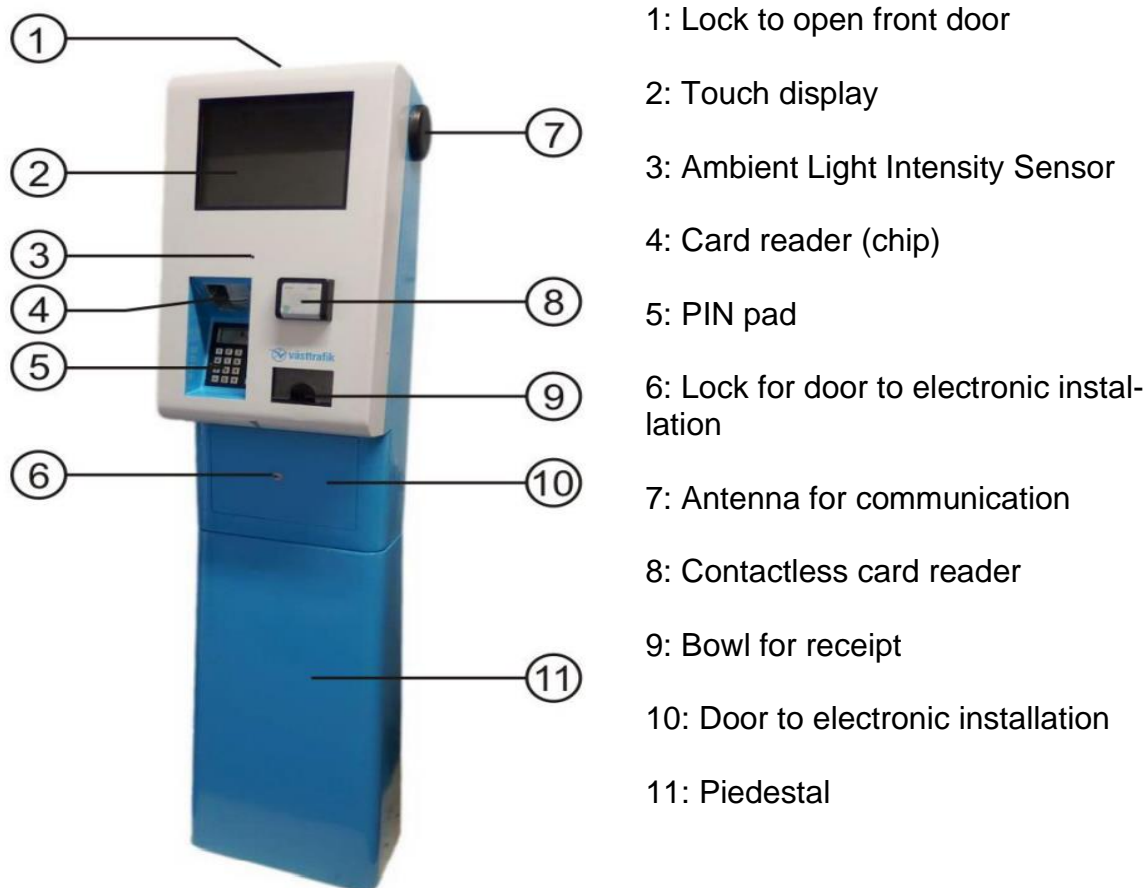# External Inspections for TVM2

Check that the Unattended Payment Terminal (UPT) has not been modified.
This according to requirement 9.9.2 in SAQ B-IP, PCI-DSS version 3.2.1.

Date	Changes	Version
2022-06-14	Document created	1.0
2023-05-22	Added requirement 9.9.2 in SAQ B-IP, PCI-DSS ver.3.2.1	1.1

SVC11 Overview

1: Lock to open front door

2: Touch display

3: Ambient Light Intensity Sensor

4: Card reader (chip)

5: PIN pad

6: Lock for door to electronic installation

7: Antenna for communication

8: Contactless card reader

9: Bowl for receipt

10: Door to electronic installation

11: Piedestal

I have checked the following (mark with a X in the boxes for every verification):

☐ The PIN Keyboard and the card reader have not been modified. They should look as on the pictures on the top left of this page.

☐ No additional keyboard is installed on top of the original keyboard, max 1mm protruding.

☐ No additional card reader is installed outside the card reader. Max protruding 1mm:

☐ No additional equipment, such as rack for folders, is installed in the vicinity of the Unattended Payment Terminal.

☐ No new hole exists on the UPT. The holes can hide miniature cameras for registering the PIN. Note that the intentional hole next to contactless reader, see bullet 3 on previous page.

☐ No burglary trace exists on the locks and the cabinet.

If any modification is suspected, immediate contact Västtrafik IT-service desk, Västtrafik IT-support Tel: 010-43 45 310, E-mail: it-support@vasttrafik.se.

Remove the TVM from production environment by reporting the incident to SAPS.

Date for this inspection (year-month-day) 202   -   -   at the time (hour:minute)   :

Signature: _____

This signed document shall be stored in a protected environment for a minimum of one year to be able to investigate fraud or similar situations.